

INFOCREDIT PROFESSIONAL EDUCATION (IPE)
TRAINING CALENDAR – 1st SEMESTER 2018

COURSE TITLE	DATES	CPD Units	LOCATION
Improvement of business productivity using the Project Management Methodology (PMI)	26 & 27 February	14	NICOSIA
GDPR	08 & 09 March 07 & 08 May	14	NICOSIA LIMASSOL
Anti-Money Laundering & Counter Terrorism Financing	02 & 03 May 15 & 16 May 22 & 23 May	10	NICOSIA LARNACA LIMASSOL
Reinventing Performance Management: Best Practices for Optimal Business	08 & 09 May	-	NICOSIA
Excellent Customer Service	22 & 23 May	-	NICOSIA
Social Media Marketing	05 June	-	NICOSIA
Win-Win Negotiations: Tactics & Skills	06 June	7	NICOSIA
How Mediation Works	12 June	7	NICOSIA
Sales Skills	13 & 14 June	-	NICOSIA

Credit Risk Policy & Debt Collection	12 & 13 June 25 & 26 June	11.5	LIMASSOL NICOSIA
ID Verification for Identifying Counterfeit Documents	TBA	6	N/A
Effective Management & Leadership	TBA	-	N/A
Strategy & Innovation in SMEs	TBA	-	N/A
HR Manual Workshop	TBA	-	N/A
Corporate Governance and its Application in Modern Enterprises	TBA	7	N/A
Employment Law and Employee Dispute Resolution Techniques	TBA	6.75	N/A
DPO (Data Protection Officer)	TBA	14	N/A