

INFOCREDIT PROFESSIONAL EDUCATION (IPE)
TRAINING CALENDAR – 1st SEMESTER 2018

COURSE TITLE	DATES	CPD Units	LOCATION
Improvement of business productivity using the Project Management Methodology (PMI)	26 & 27 February	-	NICOSIA
GDPR	08 & 09 March	-	NICOSIA
Excellent Customer Service	19 & 20 March	-	NICOSIA
Sales Skills	28 & 29 March	-	NICOSIA
Corporate Governance and its Application in Modern Enterprises	17 April	-	NICOSIA
Employment Law and Employee Dispute Resolution Techniques	18 April	-	NICOSIA
DPO (Data Protection Officer)	24 & 25 April	-	NICOSIA
Anti-Money Laundering & Counter Terrorism Financing	02 & 03 May 15 & 16 May 22 & 23 May	10	NICOSIA LARNACA LIMASSOL
Reinventing Performance Management: Best Practices for Optimal Business	08 & 09 May	-	NICOSIA

Credit Risk Policy & Debt Collection	09 & 10 May 17 & 18 May	11.5	LIMASSOL NICOSIA
Social Media Marketing	05 June	-	NICOSIA
Win-Win Negotiations: Tactics & Skills	06 June	-	NICOSIA
How Mediation Works	12 June	-	NICOSIA
ID Verification for Identifying Counterfeit Documents	TBA	-	N/A
Effective Management & Leadership	TBA	-	N/A
Strategy & Innovation in SMEs	TBA	-	N/A
HR Manual Workshop	TBA	-	N/A