

INFOCREDIT PROFESSIONAL EDUCATION (IPE)  
TRAINING CALENDAR – 1<sup>st</sup> SEMESTER 2018

COURSE TITLE	DATES	CPD Units	LOCATION
Improvement of business productivity using the Project Management Methodology (PMI)	26 & 27 February	14	NICOSIA
GDPR	08 & 09 March 07 & 08 May	14	NICOSIA LIMASSOL
Anti-Money Laundering & Counter Terrorism Financing	02 & 03 May 15 & 16 May 22 & 23 May	10	NICOSIA LARNACA LIMASSOL
Credit Risk Policy & Debt Collection	25 & 26 June	11.5	NICOSIA
How Mediation Works	28 June	7	NICOSIA
ID Verification for Identifying Counterfeit Documents	TBA	6	N/A
Effective Management & Leadership	TBA	-	N/A
Strategy & Innovation in SMEs	TBA	-	N/A
HR Manual Workshop	TBA	-	N/A

<b>Corporate Governance and its Application in Modern Enterprises</b>	<b>TBA</b>	<b>7</b>	<b>N/A</b>
<b>Employment Law and Employee Dispute Resolution Techniques</b>	<b>TBA</b>	<b>6.75</b>	<b>N/A</b>
<b>DPO (Data Protection Officer)</b>	<b>TBA</b>	<b>14</b>	<b>N/A</b>
<b>Reinventing Performance Management: Best Practices for Optimal Business</b>	<b>TBA</b>	<b>-</b>	<b>N/A</b>
<b>Excellent Customer Service</b>	<b>TBA</b>	<b>-</b>	<b>N/A</b>
<b>Social Media Marketing</b>	<b>TBA</b>	<b>-</b>	<b>N/A</b>
<b>Win-Win Negotiations: Tactics &amp; Skills</b>	<b>TBA</b>	<b>7</b>	<b>N/A</b>
<b>Sales Skills</b>	<b>TBA</b>	<b>-</b>	<b>N/A</b>